[[](https://hfngroup.ca/)HFN Group of Businesses](https://hfngroup.ca/)

Employee Assistance during COVID-19

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| There are a wide range of programs available to support our employees during the current COVID-19 pandemic.  **New Programs are being announced daily – as we learn of the programs, we will pass the information along to our employees.** | | | | | |
| ***Government of Canada***   * Canada Emergency Response Benefit (CERB) * Employment Insurance * Employment Insurance Sickness Benefit * Income Tax Filing date deferred * Increase to Canada Child Benefit (May 2020) * Additional GST Credit payment (July 2020)   ***Provincial Government***   * BC Emergency Benefit for Workers * Affordable Child Care Benefit (continuation) * BC Climate Action Tax Credit enhancement (July 2020) | |  | **Register for My Service Canada**  For those who want to be proactive and do not already have a My Service Canada Account, it takes 5-10 business days to receive the required Personal Account Code (PAC) by mail. Please register now to ensure that you can apply as soon as the system is available for the Canada Emergency Response Benefit (CERB).  <https://www.canada.ca/en/employment-social-development/services/my-account/gckey.html#request-code>  Contact the office if you need assistance in registering for your account. | |  |
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| ***Temporary Wage Subsidy***  ***for Businesses***  We are waiting to receive the details of the program.  Once we have determined eligibility, we will let our employees know what we will be doing. | ***Credit Support***   * Student Loans Interest Free Moratorium * Many banks are providing support to their customers including payment deferral on mortgages, loans, credit cards and lines of credit. | | | ***Housing Support***   * BC Temporary Rental Support Program * Halting evictions and freezing rental rates * Mortgage Payment Deferral | |
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| ***Other Supports***  **BC Hydro** – 3-month credit,  COVID-19 Customer Assistance Program and Customer Crisis Fund  **ICBC**– deferral of monthly payments for up to 90 days  **Fortis BC** – waiving of late payment fees and flexible payment options | **Shaw** – flexible payment plans, free channel previews, Shaw Go Wi-Fi available free to everyone  **Shaw Connecting Families** Initiative – waiving fees for 2 months  **BC Transit** – fares suspended | | | **Telus** – waiving of home internet overage charges, flexible payment plans, free channel previews and free educational activities  **Telus Internet for Good** Program – waiving fees for 60 days | |
| **For detailed information on these programs please contact the office.** | | | | |